RURAL COMMUNITY INSURANCE COMPANY
SM

Fact Sheet

Claim No. 219247-00

BRUHN FARMS JOINT VENTURE

Policy No. IA-090-120853 Date Of Loss 09/11/2012

Comments:

shatter loss damage some very heavy, high liablitycoverage. All of the previous loss information is entered on items that had shatter on this loss no. There were six adjusters that went down and counted out the shatter on all of these acres. All counts were made following procedure. Insured did have enough samples to count scattered throughout the fields. Insured was contacted several times during this process. Insured would not take time go along on any of this. He had one of his people go around and show us the fields. Insured does not agree on the loss and will not sign. I am instructed to send it in for payment. All previous losses were worked by out of state adjusters, see attachments.

FFIC 0321

SIGNATURE OF ADJUSTER	CODE NO.	DATE	HOUR
	014483	04/30/2013	09:47:05

TRIAL EX. 20

Case No. 13-CV-4106 CJW

Burkhart, Larry (RCIS)

From:

Burkhart, Larry (RCIS)

Sent:

Thursday, December 20, 2012 11:14 AM

To: Subject: Poverud, Rick D (RCIS) Bruhn

ojota pro

We did get the NOL 9/26, was assigned to adjuster 10/3 and first day worked on this claim was 10/22—5 or 6 adjuster worked 120 hours to complete the claim, Larry Grieme did the high dollar review on 10/23—some system issues make the history look a bit odd but if we would have had a signature we could have paid the claim the last week of October. After that, in early November, is when Larry and Galen went back to make sure we had not missed anything! asked them to do that to make sure we were going to pay the fair amount assuming we would not have a signature......we knew Al did not agree but they could not get in touch to discuss, supposedly. We paid around the first week of December without a signature. There is a chance that some of the early loss amounts were not brought forward to later claims after the system lost some of the information.....! am told. Also, we did pay the corn timely with signature not sure why not the beans, I have not talked to adjusters for information yet.

FFIC 0497



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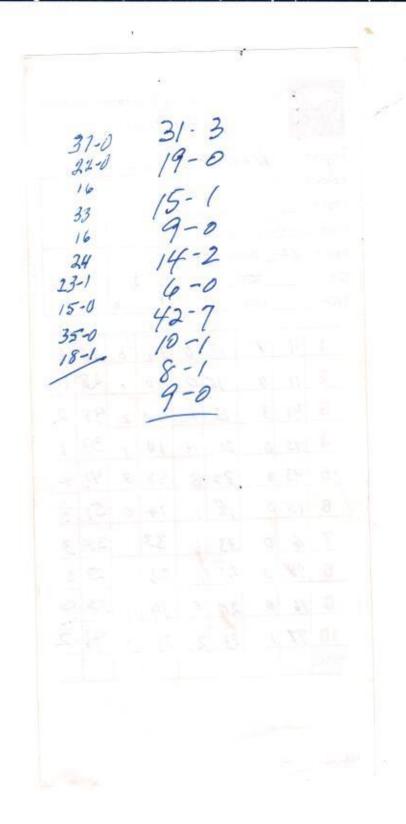
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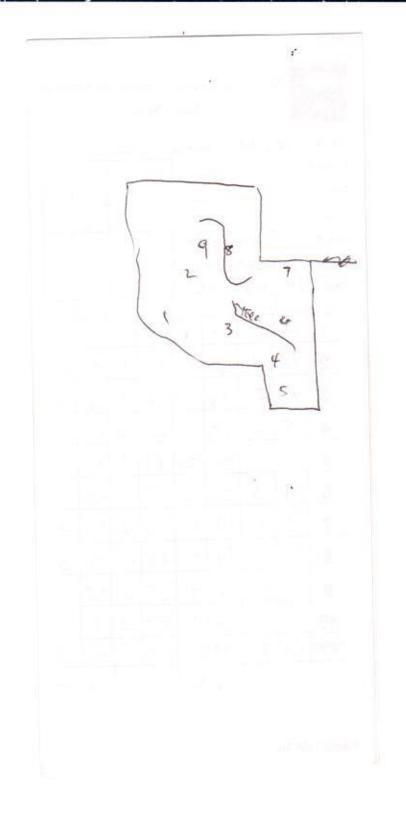
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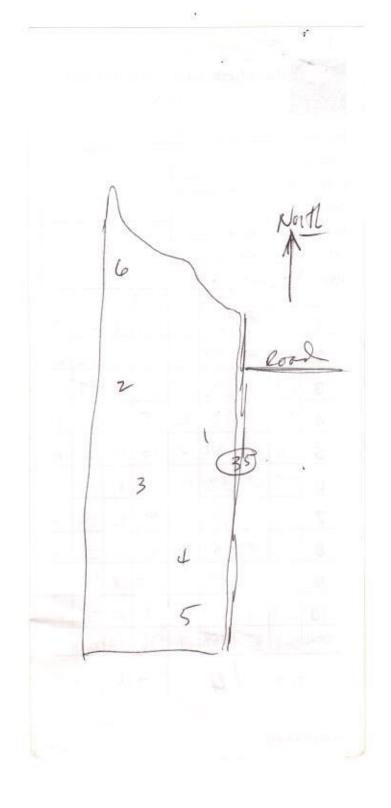


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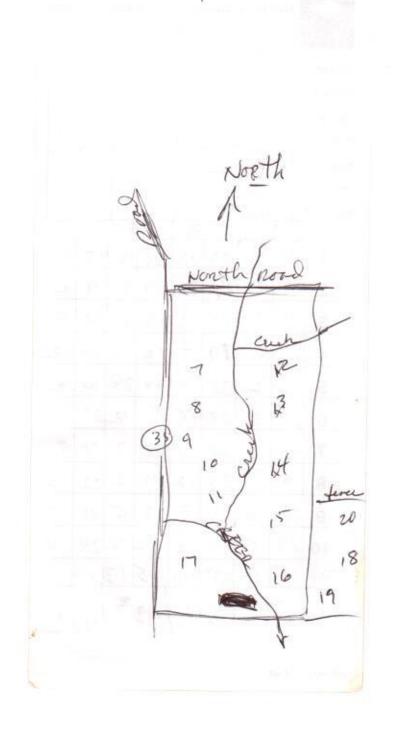
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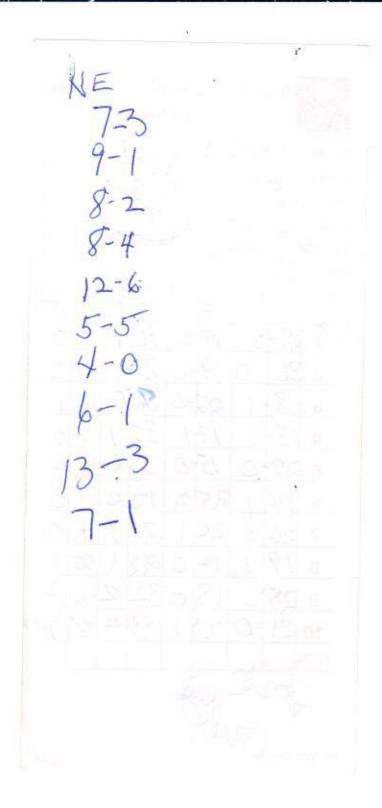
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Rural Community Insurance Services Field Notes

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